

EMMA LOUYS

UX/UI DESIGNER

CONTACT

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-  Charleston, SC

EDUCATION

CAREER FOUNDRY

UX Immersion with UI Specialty

2023 - 2024

BACHELOR OF ARTS IN PSYCHOLOGY

Chapman University

2013 - 2017

REGISTERED BEHAVIOR TECHNICIAN

Florida Institute of Technology

2018

SKILLS

Figma, Microsoft & Google Platforms

Website Construction and Design

Content Creation

Problem Solving & Critical Thinking

Research and Analytical Skills

Oral and Written Communication

Interpersonal Skills

Flexible and Initiator

Proud Member of the User Experience Professionals Association

SUMMARY

Dynamic and versatile UX Designer with a strong background in website construction, content creation, and customer service. Proficient in Figma, Microsoft, and Google platforms, adept at problem-solving and critical thinking, and equipped with excellent oral and written communication skills. Experienced in managing operations, designing marketing materials, and conducting research and analysis. Known for being a flexible initiator, with a passion for creating intuitive user experiences.

EXPERIENCE

WEB/UX/UI DESIGNER

ECL Designs

January 2020 - Present

- Designed and developed user-centric websites and interfaces for diverse clients, meeting deadlines and exceeding expectations.
- Applied expertise in UX/UI principles to enhance user satisfaction, resulting in positive client feedback and project success.
- Managed end-to-end project lifecycle, from initial concept to final delivery, ensuring seamless communication and alignment with client goals.

WEBSITE & OPERATIONS MANAGER

Quest Solutions

September 2017 - Present

- Created and implemented systems to improve organizational efficiency
- Managed and designed marketing materials and creative content
- Completed administrative tasks and management of client database
- Conducted and interpreted research and data
- Developed internal and external educational videos and infographics

LEARNING OPERATIONS ADVISOR & COORDINATOR FOR CUSTOMER SERVICE

Linden Global Learning

January 2022 - October 2022

- Utilized problem solving and critical thinking skills while serving as the first point of contact for schools and families
- Ensured effective communication and quality client services
- Assessed incoming client needs and paired with appropriate specialist
- Improved efficiency of organizational systems by building an internal repository of knowledge
- Provided guidance and support to freelance staff